

Passenger: Sahu Minati Mrs (ADT)

Booking ref: LDBV8Y

Ticket number: 228 2403541686



Issuing office:

VISTARA RESERVATIONS, CUSTOMER SERVICE
CENTRE, WWW.AIRVISTARA.COM, DELHI

Telephone: +919289228888

Date: 23Sep2020

ELECTRONIC TICKET RECEIPT

This is an automated email, please do not reply to this.

This is your e-ticket and itinerary. You will need this document to be available on your mobile phone or have a printout of it.

For travel within India, please carry a government-issued photo ID such as valid passport, driving license, election photo ID card, PAN /Aadhar card to enter the airport. Children may carry a school ID card as photo identification. For travel outside India, please carry a valid passport to enter the airport.

It is mandatory to carry a valid photo ID during your entire journey. Customers not in possession of valid photo ID will not be authorized to travel.

Important information regarding check-in:

No physical check-in will be performed at the airport. All customers are required to web check-in and self-print their boarding card as per government directive and are required to fill a mandatory self-declaration form before web check-in and travel. Online Check-in is available between 48 and 2 hours prior to the scheduled departure of your flight for domestic flights and 96 hours prior for international flights.

We will not be serving meals or beverages on board for travel till 24-Nov-20, irrespective of the fare category booked by you.

Please be assured that we at Vistara, are doing everything we can to ensure that highest level of hygiene is maintained. While we will be taking all necessary precautions, it is imperative that those travelling with us also follow intensive personal precautions and safety measures to ensure we are all doing our part in being safe and make flying feel safe again.

We recommend that you follow the state-wise travel advisory and protocols and learn more about the precautions that we have taken, and how you can help us maintain safety while travelling. Click [here](#) to know more.

*All customers booking directly from the Vistara website or app enjoy the following **Vistara Direct** benefits*:*

*.Free change/cancellation within 24 hours of booking, if travel is at least 7 days away, through our call Customer Service Centre only.
.100 Bonus CV Points*

**Please note that Vistara Direct benefits are not applicable for Economy Lite bookings or for international flights.*

From	To	Flight	Departure	Arrival	Last check-in
DELHI INDIRA GANDHI INTL Terminal: 3	BHUBANESHWAR BIJU PATNAIK Terminal: 1	UK785	06:45 24Sep2020	08:40 24Sep2020	06:00
Class: O(Economy Class)	Operated by: VISTARA				
Seat: 25C	Marketed by: VISTARA			NVB (2): 24Sep2020	
Baggage (4): 20K	Booking status (1): OK			NVA (3): 24Sep2020	
Fare basis: OL1PYL/YL				Duration: 01:55	
Special Service Request	IAFP - IAFP PASSENGER - CONFIRMED				

(1) OK = confirm (2) NVB = Not valid before (3) NVA = Not valid after (4) Each passenger can check in a specific amount of baggage at no extra cost as indicated above in the column baggage. Each piece of baggage may not exceed 32 kilos

ELECTRONIC TICKET REMARKS

Important notice for payment through credit/debit card:

International credit/debit card used to purchase the tickets will have to be produced at the time of check-in. If the holder of the credit card is not traveling, then the traveling party should possess the following:

- A photocopy of both sides of the credit card, which will have to be self-attested by the credit card holder, authorizing the use of the credit/debit card for the purchase of the ticket. For security reasons, please strike out the Credit Valid Verification (CVV) number on the copy of your credit card.
- This photocopy should also contain the name of the traveling party, date of journey & the sector on which the journey is made. The above document **MUST** be produced at the time of check-in. If the customer fails to comply with these conditions, Vistara reserves the right to deny boarding.

CANCEL NOTICE

a) At Customer Service Center: +9128 922 8888 (b) At Vistara Airport Ticketing Offices (for travel within India) (c) By issuing travel agents and online travel websites.

b) Cancellations or changes can be made up to 2 hours prior to the scheduled departure time for travel within India and up to 24 hours of departure for travel outside India.

c) The cancellation and change fee will differ as per the fare type booked by you. More information about the fare types can be found here: <https://www.airvistara.com/trip/fare-rules/>

d) If a no-show ticket is processed for any changes or refund, then penalties for changes or refund will be applicable in addition to the no-show charge. Lower of airfare or no-show fee is forfeited; taxes are always fully refundable.

PAYMENT DETAILS

Fare Calculation: DEL UK BBI3370.00INR3370.00END

Form of payment: CC VI XXXXXXXXXXXXX0981
XXXX 062577

Endorsements: NON ENDORSABLE/ NON RE-ROUTABLE/
1PC-20KG

FARE DETAILS

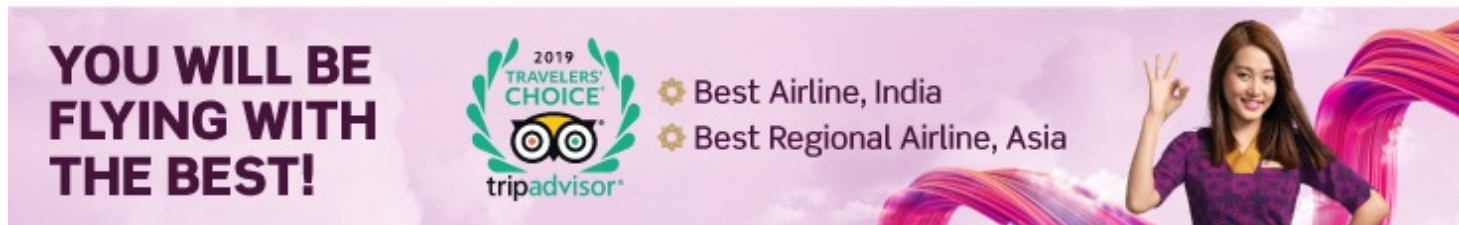
Fare:	INR 3370
Taxes:	INR 175K3
	INR 189P2
	INR 91WO
Carrier Imposed Fees:	INR 80YR
	INR 50YR
Total Amount:	INR 3955
Fee	OBFCA CONV FEE
Total OB Fees:	INR 300

RECEIPT REMARKS

Tax / Fees description:

WO- Passenger Service Fee, P2- Aviation Security Fee, IN- User Development Fees ,YM- Development Fees ,YR- CUTE charge and RCS fees, K3- Goods and Services Tax

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.



LEGAL AND PASSENGER NOTICES

ELECTRONIC TICKET

Hand Baggage Allowance:

As per the directive issued by the Govt. of India, customers are permitted **only one piece** of hand baggage consisting of essential items only to maintain safety on board. Customers cannot carry any additional piece of hand baggage until further notice.

Check-in baggage allowance:

Please find the revised check-in baggage allowance, as per the directive issued by the Govt. of India, applicable until further notice:

Business Class customers can carry only one piece of baggage weighing 30 kg, 30 kg, or 32 kg respectively for Value, Standard, and Flexi fares.

Premium Economy customers can carry only one piece of baggage weighing 25 kg, 25 kg, or 30 kg respectively for Value, Standard, and Flexi fares.

Economy Class customers can carry only one piece of baggage weighing 20 kg for Lite and Standard fares, and 25 kg for Flexi fares.

Baggage allowance for our corporate flyers who are entitled to 5 kg extra allowance, and seamen passengers who are entitled to 40 kg allowance, will be limited to 1 pc of baggage weighing 32 kg.

Customers can pre-purchase excess baggage at discounted rates via the Vistara mobile app and website as part of the 1 pc of baggage they carry. If they choose to carry additional bags/pieces, it will be chargeable at INR 8,050 per bag/piece across all classes.

PLEASE NOTE: ALL CUSTOMERS ARE REQUIRED TO FILL A MANDATORY SELF-DECLARATION FORM BEFORE WEB CHECK-IN AND TRAVEL.

For travel outside India (Colombo, Bangkok, Dubai and Singapore):

Business Class customers can carry 40kg, 40kg, and 45kg respectively for Value, Standard, and Flexi fares.

Premium Economy customers can carry 35kg, 35kg, and 40kg respectively for Value, Standard, and Flexi fares.

Economy Class customers can carry 30kg, 30kg, and 35kg respectively for Value, Standard, and Flexi fares.

For Kathmandu:

Business Class customers can carry 30kg, 35kg, and 40kg respectively for Value, Standard, and Flexi fares.

Premium Economy customers can carry 25kg, 25kg, and 30kg respectively for Value, Standard, and Flexi fares.

Economy Class customers can carry 20kg, 20kg, and 25kg respectively for Value, Standard, and Flexi fares.

For London:

Business Class customers can carry 2pcs of 32kg each for Value and Standard fares and 3pcs of 32kg each for Flexi fares.

Premium Economy customers can carry 2pcs of 23kg each for Value and Standard fares and 2pcs of 32kg each for Flexi fares.

Economy Class customers can carry 2pcs of 23kg each for Value and Standard fares and 2pcs of 32kg each for Flexi fares.

Customers exceeding the above-mentioned limits will be charged USD 12 per kg at the airport as excess baggage fee or the equivalent amount in local currency. Customers may also purchase excess baggage online at a discounted rate of USD 10 or the equivalent amount in local currency.

For London: If additional weight is being carried (between 23-32kg); customers will be charged USD 100, irrespective of the cabin class and fare selected. For additional pieces, customers will be charged USD 220 per piece.

Baggage allowance for International connecting customers:

If connection to/from international flight on one single document/ticket:

Passengers travelling on Vistara, to and from international destinations with our interline/codeshare partners on a single document (that is, a single ticket mentions the origin point and the final destination including any transit points), will be offered the same baggage allowance end-to-end as mentioned on their International ticket, regardless of whether it is on weight or as per piece concept.

If connection to/from international flight on two separate document/tickets within 24 hours of the Vistara flight:

If travelling in Economy Class, Vistara will honour the higher baggage allowance between the allowance mentioned on the international ticket and the allowance mentioned on the domestic ticket, up to a maximum of 23kg. If the domestic leg is booked on Economy Lite fare, then baggage allowance for Economy Lite will be applicable.

If travelling in Premium Economy, Vistara will honour the higher baggage allowance between the allowance mentioned on the international ticket and the allowance mentioned on the domestic ticket, up to a maximum of 2 pieces of 23kg each.

If travelling in Business Class, Vistara will honour the higher baggage allowance between the allowance mentioned on the international ticket and the allowance mentioned on the domestic ticket, up to a maximum of 2 pieces of 32kg each. Please note that the weight of a single bag cannot exceed 32kg.

Passengers will be required to present a copy of their international ticket and boarding pass for verification at the time of check-in for their Vistara flight.

If connection to/from international flight on separate document/ticket is more than 24 hours from the Vistara flight:

The baggage allowance shown on the Vistara ticket will apply.

Any weight(s) in excess of these allowances shall be charged as excess baggage. Vistara will charge the customer for the excess baggage at

the time of check-in and bag(s) will be check-in for the Vistara segment only.

Excess baggage will be chargeable as:

- INR 500 per kg across all fare categories for travel within India. The excess baggage charges will differ for travel outside India. Please visit the [airvistara.com](https://www.airvistara.com) for more information.
- For travel within India, extra bags/pieces will be chargeable at INR 8,050 per bag/piece across all classes (maximum 23kg in Economy Class and Premium Economy and up to 32kg in Business Class).

Note:

- Vistara will not accept any single piece of baggage weighing more than 32kg.
- For infant customers – Check-in baggage allowance is as per their international ticket (depending on the type of document/ticket).
- These charges are applicable on Vistara sectors only.

If you are denied boarding or your flight is delayed/cancelled, please ask for passenger rights statement from the Vistara staff. You may also view this information in the passenger rights section in our Terms and Conditions <https://www.airvistara.com/trip/terms-and-conditions>

For any assistance you may reach out to us on:

Email: custrelations@airvistara.com, or contact number: +919289228888

